LANSERIA INTERNATIONAL AIRPORT

Airport Road, Lanseria, 1748, South Africa
Private Bag X1, Lanseria, 1748
Tel: +27 11 367 0300 | Fax: +27 11 701 3261
info@lanseria.co.za
www.lanseria.co.za

INTERNAL VACANCY – SCHEDULES DEPARTMENT

An opportunity has become available for **18 Passenger Assistant - 15 Permanent & 3 Fixed Term,** reporting to **Schedules Supervisor**. The successful incumbent will be based at Lanseria International Airport.

AREAS OF RESPONSIBILITY AND REQUIREMENTS INCLUDE, BUT ARE NOT LIMITED TO:

Responsible for the daily marshalling of passengers on the apron, assisting wheelchair passengers, unaccompanied minors and elderly passengers on arrival and Flysafair.

- Marshalling of passengers on apron with Airline arrivals and departures.
- PAU passengers – collecting wheelchair passengers at check in counters and pushing them to the departure lounge, when boarding commences pushing them to the PAU unit. On arrival meeting PAU unit and pushing wheelchair passenger to Terminal building, collecting of bags and assistance to vehicle.
- Assisting with YP's and unaccompanied minors (young person or child flying alone) assisting them on departure or arrival.
- Assisting elderly passengers on departure or arrival.
- Assisting passengers traveling with infants on departure and arrival. (Prams, nappy bags etc.)
- Customer service

PRIMARY QUALIFICATIONS, SKILLS & EXPERIENCE:

- Matric
- Customer Service focused, Matric/College Travel and Tourism, Customer Service experience

COMPETENCIES REQUIRED:

- Time management
- Communication skills
- Maintain relationships with colleagues
- Customer relations
- People skills
- Listening skills
- Effective team player

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APPLICATIONS

Applications with a covering shortened CV must be submitted to **Careers@lanseria.co.za** by the closing date of **12 November 2026.**

Internal and External candidates will be considered. No late applications will be accepted. Should candidates not be notified of the outcome of their applications within 7 days of closing date, they should please regard their applications as unsuccessful.

Lanseria International Airport is an equal opportunity and affirmative action employer.