LANSERIA INTERNATIONAL AIRPORT

Airport Road, Lanseria, 1748, South Africa
Private Bag X1, Lanseria, 1748
Tel: +27 11 367 0300 | Fax: +27 11 701 3261
info@lanseria.co.za
www.lanseria.co.za

INTERNAL VACANCY – APRON DEPARTMENT

An opportunity has become available for **9x Baggage Handler – Fixed Term**, reporting to **BRS Supervisor**. The successful incumbent will be based at Lanseria International Airport.

AREAS OF RESPONSIBILITY AND REQUIREMENTS INCLUDE, BUT ARE NOT LIMITED TO:

The Baggage Handler ensures the efficient, safe, and accurate handling of passenger baggage in compliance with airport procedures, airline standards, and safety regulations. This role is essential for maintaining smooth airport operations and delivering a positive passenger experience.

Baggage Loading and Unloading

- Load and unload passenger baggage from aircraft holds, ensuring the correct handling of items as per weight and fragility guidelines.
- Operate conveyor belts, trolleys, and baggage carts to transfer bags efficiently between aircraft, terminals, and baggage sorting areas.
- Prioritize handling special items such as oversized baggage, fragile goods, and items requiring extra care.

Baggage Reconciliation Process (BRS)

- Utilize the Baggage Reconciliation System (BRS) to ensure every checked-in bag is matched with the corresponding passenger.
- Perform manual checks using bingo sheets, when necessary, especially during system outages or manual reconciliation processes.
- Cross-check and verify bag tags with passenger records to prevent misloads and ensure accuracy.
- Report and resolve discrepancies promptly, coordinating with BRS Supervisor and Load Controllers as needed.

Safe Handling of Bags

- Follow all safety protocols for lifting, stacking, and transporting baggage to prevent damage to items and ensure personal safety.
- Handle baggage with care to minimize damage, ensuring that straps, zippers, and other vulnerable features are not compromised during the handling process.
- Report any damaged, suspicious, or unattended baggage immediately to the relevant authorities.

Team Coordination and Communication

- Communicate effectively with fellow baggage handlers, apron staff, and supervisors to ensure smooth baggage flow.
- Respond promptly to instructions from operations controllers and ground handling teams.
- Compliance and Reporting
- Adhere to all safety and security regulations as mandated by the airport, airlines, and relevant aviation authorities.

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PRIMARY QUALIFICATIONS, SKILLS & EXPERIENCE:

- Matric/Gr12
- Strong attention to detail to ensure accurate reconciliation and handling of baggage.
- Physical fitness to perform manual lifting, bending, and carrying tasks.
- Basic knowledge of Baggage Reconciliation Systems (BRS) or willingness to undergo training.
- Ability to work under pressure in a fast-paced environment.
- Effective communication and teamwork skills.

COMPETENCIES REQUIRED:

- Time management
- Communication skills
- Strong interpersonal skills
- Managing change
- Maintain relationship with colleagues
- Maintain customer relations
- Driven & self-managed
- Ambitious

APPLICATIONS

Applications with a covering shortened CV must be submitted to **Careers@lanseria.co.za** by the closing date of **12 November 2026.**

Internal and External candidates will be considered. No late applications will be accepted. Should candidates not be notified of the outcome of their applications within 7 days of closing date, they should please regard their applications as unsuccessful.

Lanseria International Airport is an equal opportunity and affirmative action employer.